



Nova Sec

Australia

PRIVACY POLICY

2025

NOVA SEC AUSTRALIA

info@novasec.au



MISSION

We empower small businesses with expert IT and cyber security solutions, ensuring their systems are secure, efficient, and resilient against evolving threats. By leveraging cutting-edge technology and best practices, we simplify security and IT management, allowing business owners to focus on growth with confidence.

DOCUMENT CONTROL

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EXECUTIVE SUMMARY

Nova Sec Australia is committed to protecting the privacy and security of all personal information we collect. This Privacy Policy outlines how we gather, use, share, and protect your data when you interact with our website and services.

We collect both personal and technical information to enhance your experience, provide cybersecurity services, and improve our offerings. Our commitment includes:

- Transparent data collection and usage
- Strong security measures to safeguard your personal information
- Limited data sharing, ensuring compliance with legal and regulatory obligations
- Giving users control over their personal data, including options to update or delete their information

We regularly update this Privacy Policy to reflect best practices and regulatory requirements. By using our services, you agree to these terms.

INTRODUCTION

Nova Sec Australia ("we," "our," or "us") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website **novasec.au** (the "Site").

Please read this Privacy Policy carefully. By accessing or using the Site, you agree to the terms of this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not access or use the Site.

1. INFORMATION WE COLLECT

Personal Information:

We may collect personal information that you provide directly to us, such as your name, email address, phone number, and any other details you choose to provide when using our services.

Automatically Collected Information:

We may automatically collect certain information about your device, including:

- IP address
- Browser type
- Operating system
- Other technical information that helps us improve user experience

2. HOW WE USE YOUR INFORMATION

We use the information we collect to:

- Provide, maintain, and improve our services
- Respond to your inquiries and communicate with you
- Send you updates, newsletters, and promotional materials (only if you have opted in)
- Monitor and analyse usage patterns and trends to improve our Site and services

3. SHARING YOUR INFORMATION

We do not sell or rent your personal information. However, we may share it under the following circumstances:

- **With your consent** – when you have given us explicit permission to share your information
- **To comply with legal obligations** – if required by law, regulation, or legal process
- **To protect our business** – if necessary to enforce our policies, protect against fraud, or defend our rights

4. SECURITY OF YOUR INFORMATION

We take reasonable security measures to protect your personal information from loss, misuse, and unauthorised access. However, no method of transmission over the internet or electronic storage is 100% secure.

5. COOKIES AND TRACKING TECHNOLOGIES

We use cookies and similar tracking technologies to:

- Enhance website functionality
- Analyse user behaviour
- Improve overall user experience

You can control cookie preferences through your browser settings.

6. THIRD-PARTY LINKS

Our Site may contain links to third-party websites. We are not responsible for their privacy practices. We recommend reviewing the privacy policies of those websites before providing any personal data.

7. YOUR RIGHTS & CHOICES

Depending on your location, you may have the right to:

- Access, update, or delete your personal data
- Opt out of marketing communications
- Restrict or object to certain data processing activities

To exercise these rights, please contact us using the details below.

8. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and we will notify users where required by law. You are encouraged to review this page periodically.

9. CONTACT US

If you have any questions about this Privacy Policy, please contact us at:

Nova Sec Australia

Email: info@novasec.au